# Corporate philosophy



# **Vision, Mission and Guiding Principles**

#### Pursuing a bold vision

Disrupting lab routine. Boosting the impact of every scientist.

#### We're on a MISSION

We advance human progress by accelerating scientific discovery.

## C.A.R.E. is our guiding principle

#### **Customer centric**

We sell directly to be close to our customers. As pioneers and quality leaders we make our solutions more precise, faster and efficient.

#### **Ambitious**

Driven by a hunger for innovation, we keep our unique spirit of entrepreneurial thinking and our family culture.

#### Responsible

The conscientious use of our resources is deeply rooted in our daily work. Be it our team, our value chain or our planet.

## **Embracing change**

We have the future in mind and dare to be bold and courageous because of our passion to make things better.

# **Corporate Policy**

Our policy is based on continuous improvement and sustainable management of our processes and products to ensure the highest standards of quality and environmental protection. This integrated policy supports our commitment to excellence and environmental responsibility in accordance with ISO 9001 and ISO 14001 requirements and compliance with all relevant laws and regulations.

These elements are crucial for the long-term success and sustainability of the company.

#### Management responsibility

As role models, our managers are responsible for implementing and exemplifying this integrated policy. They ensure that the necessary resources are available and that defined goals are achieved. Our Code of Conduct is integral to our responsibility and behavior within INTEGRA and with our suppliers and partners.

#### **Process management**

We use a process-oriented management system to ensure efficiency and effectiveness while considering environmental aspects.

### Risk and opportunity management

We identify and evaluate risks and opportunities in quality and the environment in order to take preventive action and achieve corporate goals.

#### **Communication and transparency**

We communicate our quality and environmental program clearly and transparently through various media and channels to reach all stakeholders, including employees, customers, suppliers and the public.

#### **Continuous improvement**

We strive to continuously improve our processes, products and services, optimizing standards through regular reviews and innovations.

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#### **Customer satisfaction**

We aim to meet and exceed expectations and requirements of our customers, supporting them with appropriate training and services. Customer satisfaction is our benchmark for success.

#### **Employee engagement**

Our employees are our most valuable asset. As every employee bears direct responsibility for their performance, we promote a working environment that encourages commitment, a sense of responsibility and continuous learning.

#### **Environmental awareness**

We are committed to protecting the environment and minimizing the negative impact of our activities through resource-saving processes and environmentally friendly technologies.

## **Environmental targets**

We set specific, measurable environmental targets to improve our performance, including reducing waste, emissions, and energy consumption. We support the 1.5-degree target of the Paris Climate Agreement and aim to halve our emissions within a decade and use only renewable electricity by 2030.

# **Closing statement**

This corporate philosophy forming the basis for our commitment to boosting the impact of every scientist, challenging goals, high quality products and sustainable development.

The integrated quality and environmental management policy reflects our respectful attitude towards society and is a key component of our corporate philosophy.

Although processes are mapped in detail in process management, this philosophy provides an overall framework that defines strategic goals and involvement that go beyond individual processes.

June 2024
Signatures of the Management Team

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